

Who's Responsible

Client

PPI Agent & Client

PPI Agent

PPI Photographer

PPI Broker

PPI Broker

Screening Company

PPI Broker

Performance Properties, Inc.

New Property Onboarding Task Schedule

Task

Signed Management Agreement is received along with set-up fee and reserve funds.

Property is made ready to rent through coordination with Client / PPI.

Advertised Rental Value is determined through communications between Client / PPI.

Matterport 3D photos & video tour are taken of property for PPI website and marketing website.

Property is listed "For Rent" on PPI website as well as marketing websites and posted on Facebook.

Updates are communicated to client on a weekly basis regarding activity on property, based on activity, changing rental value may be discussed.

Application is received and screening of credit, criminal, civil background & rental history are completed to determine tenant qualification.

Home is rented and move-in date is determined and communicated to client. Note: Tenant pays full month's rent upon move-in regardless of what day they move in, 2nd month rent is pro-rated.



Who's Responsible

PPI Office Manager

PPI Inspector

PPI Agent

PPI Property Manager

PPI Property Manager

PPI Accountant

PPI Accountant

PPI Accountant

Performance Properties, Inc.

New Property Onboarding Task Schedule

Task

Reservation deposit is collected from new tenant to hold home until move-in date.

Move-in property condition report is completed including pictures and detailed description.

Property Manager is assigned and introduced to client for all future communication.

Rental Agreement is executed for new tenancy.

Move-in appointment is held with new tenant to collect funds for move-in, receive rental insurance information, verify utility accounts have been set up and give keys and remotes to new tenants.

Rental commission is collected from move-in funds received from tenant.

Deposit of move-in funds is made into Clients account by the 25th of the month in which the tenant moves in. If the tenant moves in between the 25th and the end of the month, funds will be deposited by the 25th of the following month.

Cash flow statements with invoices are sent via email to Client by the 7th of the following month.